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CHINA SHENZHEN

Electronic Control System of Intelligent High Performance Elevator



Company Profile

Shenzhen V&T Technologies Co., Ltd. is a national high-tech enterprise with completely independent intellectual property rights. The Company was successfully listed in GEM (growth enterprise market) in 2016 and the stock code is 300484. The company adheres to the corporate culture of "exploitation, innovation, honesty, pragmatism" and the business philosophy of "creating value for customers, employees, enterprises and society". It contributes to the development of China's industrial equipment manufacturing industry and new energy industry. In recent years, we have devoted ourselves to the independent research and development, production and promotion of elevator integrated control system. We have summed up our technical experience for many years and introduced the lean production system of automobiles. The highest level of safety, reliability and stability is our principle. Intelligent vector control technology and rigorous elevator logic control technology are adopted, and the combination of elevator control and drive is realized. To create a new generation of elevator integrated controller with safety, reliability, simple debugging, compact structure and high cost performance.

Qualification and part of the patent certificate

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Company History

OAward the title of top 100 tax paying enterprises people's government in Nanshan district, Shenzhen OAward the title of leading enterprise of people's government in Nanshan district, Shenzhen

> OGrowth of motor control performance of electric automobile OISO/TS 16949:2009 certificate in automobile industry

OPurchase industrial land in Xiamen for the establishment of research Enter the stage to be listed; (2012) and development production centers and marketing networks Obtain the certification of national high-tech enterprise 2010 OComplete stock restructuring Open-loop torgue control technology O CE certification OShenzhen High-tech enterprise OMarch the new energy automobile industry 2007 OConstruction of product platform OTechnology upgrading and breakthrough Release vector torgue control inverter OBuild the company structure OShenzhen Software Enterprise

Olssue AIEC series lift product Olssue V9-H series general inverter Olssue VTS general inverter/servo drive /



OThe performance of the Company shows an increasing trend.

Innovative product design makes elevators safer

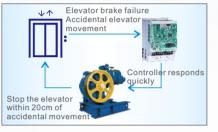
Optimized function design to make the elevator running more comfortable

Meet the new national standard and new inspection design



•Meet the requirements of the new national standard for Unintended car movement protection system (UCMP), lock short circuit and lock bypass.elevator safety are improved •Can meet the standards of China (including Hong Kong, Macao and Taiwan), Southeast Asia, Russia, the Middle East, etc., and enhance the elevator market competitiveness

Protective umbrella of elevator safey



•STO electronic seal star, eliminate car sliding •Excellent software processing method, control motor never stalls

Intelligent rescue

- - •Unique pre-opening detection function to improve elevator operation safety

•When the elevator is faulty, under the premise of ensuring the safety of passengers and elevators, the rescue mode is selected automatically according to the fault level.

•In the rescue, broadcast the rescue situation in real time, comfort the passengers, pacify the danger and improve the comfort level



plan



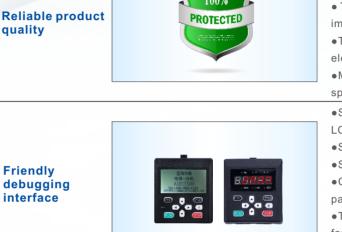
•Enhanced CAN communication technology is adopted on the main board and the car top board to improve antiinterference performance without shielding wires Strong protection circuit design, any reverse insertion will not result in burning, and other sites will not be affected •Innovative fast hall call communication, the latest signal acquisition of any site is completed within 60ms

Lean production system

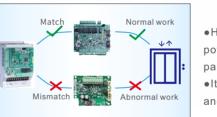


- Introducing the lean production system of the automotive industry
- •Has passed ISO/TS16949:2009 certification

•Complete production system for high flexibility production and fast delivery



Automatic matching technology of all-in-one machine and accessories



Support debugging in the engine room, car roof and car



Considerate debugging optimization



•The core components are imported brand products •A new generation of IGBT modules is used with low switching losses, low heat generation and high reliability • The design of the IGBT module's amplification margin improves the load capacity and service life of the elevator •The board is coated with a protective design to meet the elevator's application in humid environments •Meet safety and EMC requirements, CE certification and special equipment type test certification are obtained

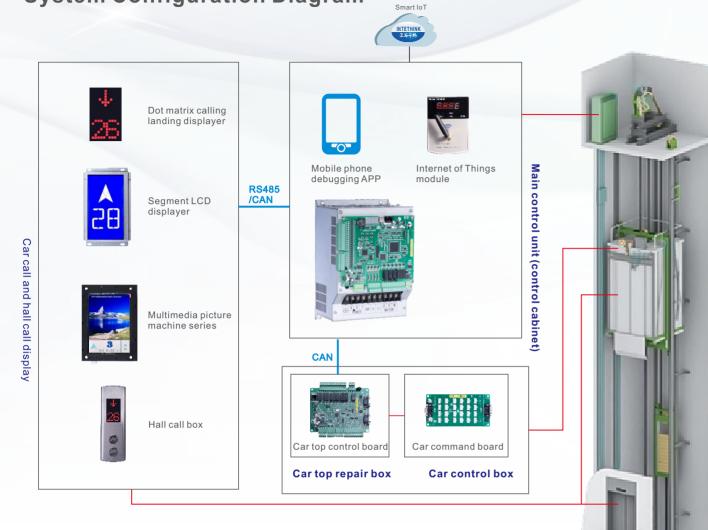
- •Standard configured with digital operation panel, Chinese LCD operator are optional
- Support mobile phone APP debugging
- Support remote upgrade and debugging
- •Cloud backup can be performed, copy of elevator
- parameters of the same type
- •The combination of fault code and fault subcode makes
- fault positioning more accurate. Debugging and maintenance efficiency are improved

•Hardware design and communication protocol to prevent potential safety hazards caused by misuse of accessories and parameter settings

•It is helpful for elevator customers to maintain market order and manage customers better. service quality is guaranteed

- •All-in-one machine and car roof can be connected with external operator
- •Main and important parameters are set in the machine room •Debugging the switch in the car top
- •Debugging leveling and comfort in the car
- •The terminal function of car roof can be set
- •The command board terminal can be set
- •To set the hall call address without removing the call box
- •A variety of leveling debugging methods, support linear stop and crawling stop
- •Support sin/cos encoder C+/C- wiring sequence selflearning

System Configuration Diagram



Elevator control / drive solution

Technical advantages:



Advanced vector control technology is adopted to achieve precise decoupling of

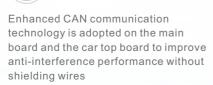
the motor and fully utilize the motor



performance

Automatically correct car position, forced deceleration switch monitoring function, anti-crushing top, anti-smashing function

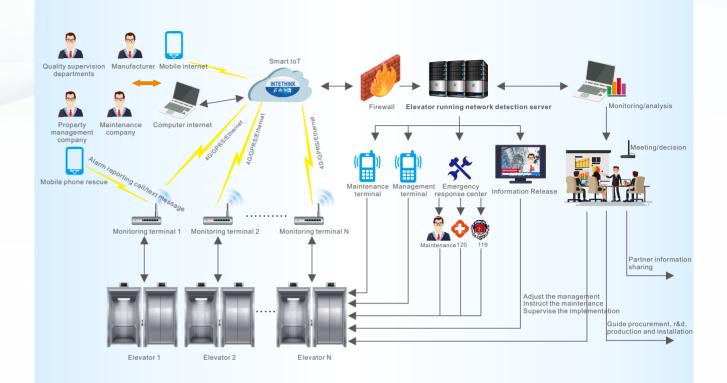
Direct stopping technology based on distance control, automatic generation of arbitrary curves, better elevator running comfortable sensation



Sufficient safety design, both elevator control and drive control have perfect safety protection functions, which improve the elevator safety factor greatly

Innovative fast hall call communication, the latest signal acquisition of any site on the 48 floors is completed within 60ms

V&T·Smart elevator IoT



The advanced sensor technology is used to collect the real-time running data of the elevator. Through the microprocessor data analysis, modeling and establishing a fault expert library, a variety of communication modes are combined to transmit data safely and reliably to the monitoring center. It has realized elevator failure warning and alarm, trapped rescue, daily management, quality assessment, hidden danger prevention, risk assessment, energy-saving technology development and other functions. It is a comprehensive elevator management platform.

Data Acquisition Terminal

- •The acquisition data interface supports RS485/RS232/CAN/Ethernet connections, adapts external devices and most sensors, and expands the data signal receiving range;
- •IT fits all kinds of networks, support 2G/3G/4G/WiFi/NB-IoT/LoRa and other communication methods, eliminating the wide-area access troubles;
- •Support industrial bus protocol, Modbus protocol to meet different system requirements;
- •Support satellite positioning such as GPS/Beidou, and carry out multi-site monitoring and management at the same time;
- •The collection hardware terminal is designed in strict accordance with industry standards, and it can easily cope with various responsible working conditions;
- •It can be applied to all series of inverters, all-in-ones machines and cabinets of V&T. Plug and play, one step operation.

www.v-t.net.cn (?) Service Hotline:+86-400-080-1199

Platform Architecture

AIEC3300 Integrated Elevator Controller

PC Terminal:

Modular design, can be configured according to customer needs, such as equipment management, equipment monitoring, equipment fault management, etc., It has powerful expansion capabilities, You can locate any device and get operational data in real time.





Mobile Terminal:

The user mobile terminal can view and monitor the location information and measurement point data of each device. Support technology after-sales, user communication through text, pictures and voice, Both the device and service are online.



The V&T Industrial IoT System integrates data collection, data processing and data presentation functions. It provides 7*24 hours uninterrupted service. Through the integration, calculation and analysis of the database, it can provide more accurate and effective data analysis for the elevator. It is a reliable industrial IoT one-stop solution for the elevator.

Technical Advantages:

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Real-time monitoring

A set of IoT systems from the elevator end to the cloud have been established to monitor the elevator running status in real time.

Online maintenance

V&T Smart IoT can realize the entry, query and management of maintenance information, and can set up tasks such as elevator maintenance and annual inspection. When the time is approaching, the information will be automatically sent to remind relevant organizations and personnel to ensure that the maintenance work is more punctual, more detailed and more efficient.





Once the fault occurs on the elevator. it can it proactively alert the automatic network to locate accurately .The system automatically dials the rescue call step by step, and arranges the nearest engineer to rush to the scene in time.

WeChat service



Mobile customers use the WeChat platform to view all dash board content and dynamic flowcharts. The message information is obtained through WeChat message notification, and the alarm content is handled.Users can pay attention to the company's WeChat official account. device data can be viewed and obtained on the WeChat official account.

Model Description

entification	Product Series		ersion, default is
AIEC	AIEC series elevator specialized products	ori	ginal version
Identification	Controller type		
1000	Freight elevator	Identification	Powerleve
1300	all-in-one machine	02	2.2kW
2000	Escalator elevator	03	3.7kW
2300	all-in-one machine		
3000	Passenger elevator	75	75kW
3300	elevator all-in-one machine	LI	
Identification	Type of drive motor	Identification	Voltage leve
A	Asynchronous machine		Singal-phase
В	Synchronous machine	20	three-phase 2
С	Asynchronous/ synchronous machine	40	Three-phase

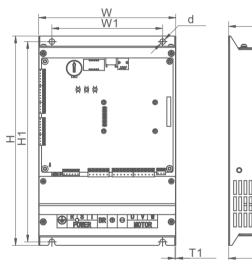
Power	2.2~75kW					
Elevator speed	0.250~4.000m/s					
Number of supported landings	40 landings					
Wiring method	Modular wiring board					
Communication method	Innovative high-speed MODBUS, enhanced CAN communication					
Vale or local	220~240V(2.2~30kW)					
Voltage level	380~440V(2.2~75 kW)					
Adapted traction machine	Support synchronous and asynchronous traction machines					
Control method	High performance closed loop vector control. Support open loop low speed operation					
Online mode	Single elevator operation, Direct parallel connection below four, 3-8 elevators group control					
Applicable elevator type	Passenger elevators, freight elevators, hospital elevators, residential elevators, sightseeing elevators, villa elevators, etc.					
Extension port	Support mobile phone debugging serial port upgrade software, IoT monitoring					

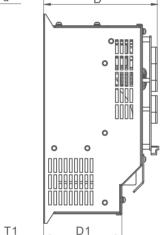


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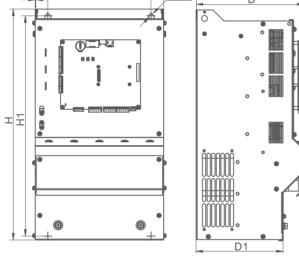


Product Appearance, Installation Dimension and Approximate Weight





AIEC3300-C-4007~AIEC3300-C-4022 power class



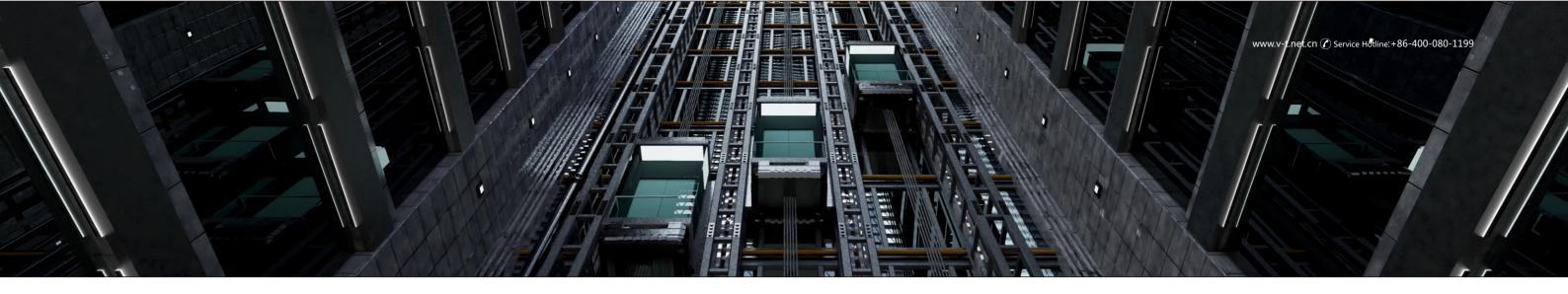
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AIEC3300-C-4030~AIEC3300-C-4075 power class

	Elevator integrated	Dimension (mm)								
Voltage(V)	controller model	W	Н	D	W1	H1	T1	Mounting hole d	(kg)	
Single—phase/	AIEC3300-C-2002	198	302	143	160	289	1.5	8	6	
Three—phase 220	AIEC3300-C-2003	198	302	145	100	289	1.5	0	0	
	AIEC3300-C-4007		302	164	160	289	1.5	8		
	AIEC3300-C-4011	198							8	
	AIEC3300-C-4015									
	AIEC3300-C-4018	223	351	195	195	335	1.5	8	10	
Three-phase	AIEC3300-C-4022								10	
380	AIEC3300-C-4030	264	430	217	230	418	1.5	8	18	
	AIEC3300-C-4037	204							10	
	AIEC3300-C-4045	305	548	255	245	523	1.5	10	35	
	AIEC3300-C-4055	505		233	245	525	1.5		55	
	AIEC3300-C-4075	338	580	310	270	560	1.5	10	52	

	Item	Specification	Item	Specification	
	Phase number,	200V class: single-phase / 、 three-phase 220-240V, 50/60Hz		200V class: AC150V or above, continue to run When the rated input state is reduced to less	
Input	voltage, frequency	400V class: three-phase 380/400 /415/440/460V, 50/60HZ	Instantaneous voltage	than AC150V, the undervoltage protection sha be provided after continuous operation of 15m 400V class: AC300V or above, continue to	
power	Allowable voltage change	-15%~+10%	drop tolerance	operate; When the rated input state is reduced to less	
	Allowable frequency change	-5%~+5%		than AC300V, the undervoltage protection sha be provided after continuous operation of 15m	
	Standard floor	40 floors	communication method	CAN bus /RS485/RS232	
Basic characteristics	Elevator running speed	≪4.00m/s	Operational function	Cas product focture list	
on and dotton ou co	Group control quantity	≤8 units	Operational function	See product feature list	
	Control method	Vector control with PG card	Frequency setting resolution	0.01Hz/99Hz	
	Starting torque	Depending on the load, up to 200%	Cone out frequency resolution (calculation resolution)	0.01Hz	
Drive	Speed control range	1:1000 (with PG vector control)	No load start compensation	In the case of unknown elevator load, according to the direction the elevator v run, the motor is applied with appropria torque to make it start smoothly, reduce the running time to the minimum, and increase the comfort of elevator starting	
characteristics	Speed control precision	$\pm 0.05\%$ (with PG vector control 25 $\pm 10^{\circ}$ C)	Braking torque	150% (external braking resistor), built -in brake unit	
	Torque limit	200% rated torque	Acceleration time	0.1~8s	
	Torque precision	±5%	Carrier frequency	2~16kHz	
	Frequency control range	0~99Hz	5.0	In the power failure, the battery powe	
	Frequency precision	±0.1%	Battery operation	supply makes the elevator low speed close to the leveling	
PG interface	PG card type	Set open, push pull, SIN/COS	PG card signal frequency dividing output	OA,OB orthogonal	
	Optocoupler input control power supply	Isolate 24VDC	USB interface	Mobile phone debugging	
	Low voltage optocoupler isolated input	24 way switch, optocoupler control signal is isolated 24VDC power input signal	CAN interface	2 way (car top communication, parallel or group control)	
Input and output signal	High voltage optocoupler isolated input	4-way switch	MODBUS interface	2 channels (outbound communication, Internet of Things)	
	Relay output	6 way normally open contacts, single pole single throw, 5A contact switching capability, contact load (resistive): 5A250VAC or 5A30VDC	Analog input	1 single-ended or differential input, input voltage range -10V-+10V, precision 0.1%	
Display	Keypad	3-digit LED display for partial debugging		To connect system and mobile phone to	
Display	Operation panel	5-digit LED display to view, modify most parameters and monitor system status	Mobile phone debugging	view and modify system status comprehensively and intuitively	



Integrated Elevator Control Cabinet

• The hardware resources are fully integrated, the structure is simple, the volume is smaller, and the control cabinet is lighter;

- Modular structure, saving workers wiring time, easy to assemble, repair and replace;
- The internal interface board is designed for on-site installation, and the hoistway cable and the accompanying cable are directly connected to each other, avoiding trouble and wiring errors;
- Built-in overvoltage protection module, the input power supply is cut off in time when the local zero line is disconnected, and other modules of the system will not be damaged due to overvoltage;
- Built-in brake power supply board, direct output DC to control the brake. Control efficiency is improved. No high frequency clutter, the brake generates less heat and the brake noise is lower; • The built-in DC24V switching power supply can directly supply power to the LOP, control panel
- board and other peripheral boards, and the rated output current can reach 5A;

• It can match elevator internet monitoring module. It supports community monitoring and remote monitoring.

Power	2.2~75kW					
Elevator speed	0.250~4.000m/s					
Number of supported landings	48 landings					
Leveling precision	2mm					
Cabinet size	62*26*106					
Wiring method	Modular wiring board					
Communication method	Innovative high-speed MODBUS, enhanced CAN communication					
Voltage level	220~240V(2.2~30kW)					
voltage level	380~440V(2.2~75 kW)					
Adapted traction machine	Support synchronous and asynchronous traction machines					
Control method	High performance closed loop vector control for open loop low speed operation					
Online mode	Single ladder operation, two direct parallel, 3-8 elevators group control					
Applicable elevator type	Passenger elevators, freight elevators, hospital elevators, residential elevators, sightseeing elevators, villa elevators, etc.					
Extension port	Support mobile phone debugging serial port upgrade software, IoT monitoring					
Installation method	Install on the floor/wall hanging					

Elevator Special Inverter

- With elevator control timing, support for running contactor, brake contactor control;
- Support asynchronous, synchronous machine self-learning without load;
- Supports no weighing start torque compensation and with weighing start torque compensation;
- Support 4 groups of acceleration and deceleration time, 16 segment speed;
- Support 48V battery emergency operation;
- Supports automatic search for light load directions.

Power	2.2~75kW					
Valla na laval	220~240V(2.2~30kW)					
Voltage level	380~440V(2.2~75kW)					
Output frequency	0~300Hz					
Control method	Closed loop vector control, open loop vector control, V/F control					
Adapted traction machine	Support synchronous and asynchronous traction machines					
Motor tuning	Load tuning; no load tuning					
Overload capability	150% rated output current for 1 minute, 180% rated output current for 10 seconds, 200% rated outp current for 0.5 seconds, 10-minute interval (inverse time characteristic)					
Input terminal	11 way digital input terminals, one of which can be used for high speed pulse input; 3 way analog input terminals, one of which can only be used as a voltage input, and the other 2 way can be used as a voltage or current input					
Output terminal	2 way digital output terminals 4 way relay output terminals 2 way analog output terminals,4-20mA or 0/2-10V can be selected separately, which can realize the output of physical quantities such as set frequency and output frequency					
External power output interface	DC24V power supply, maximum output current 100 mA					
Applicable elevator type	Passenger elevators, freight elevators, hospital elevators, residential elevators, sightseeing elevators, villa elevators, escalators, pedestrian passageways, etc.etc.					
Extension port	Support mobile phone debugging serial port upgrade software, IoT monitoring					





Door Machine Controller AIEC900

• Vector control algorithms is used, excellent control performance, millimeter-level accuracy;

• Support one-button setting, one-key copy, debugging on site is unnecessary;

• Support synchronous and asynchronous motors, greatly improving the application range of products;

• Supports distance control with encoder and speed control with deceleration switch;

• Built-in operation panel, can also be connected with external operation panel, easy to operate;

• When closing the door, if the resistance is big, the door machine automatically stops closing the door and opens the door in the opposite direction to protect the door.



Power	0.75~4kW					
Number of supported landings	15 segment speed					
Number of supported landings	48 landings					
Wiring method	Modular wiring					
Communication method	Innovative high-speed MODBUS					
Voltage level	220~240V(200~750W)					
voltage level	380~440V(200~750W)					
Adapted traction machine	Support synchronous and asynchronous machines					
Control method	High performance closed loop vector control for open loop low speed operation					
Applicable elevator type	Passenger elevators, freight elevators, hospital elevators, residential elevators, sightseeing elevators, villa elevators, etc					
Extension port	Support mobile phone debugging serial port upgrade software, IoT monitoring					

Elevator Specialized Control System Function

NO.	Function	NO.	Function	NO.	Function
1	Inspection run	19	Communication with the upper computer	36	Voice broadcast function Note: Optional function
2	Full collective selective control		Fault history record	37	Door safety edge protection
3	Slow self-rescue control	21	Well floor data self-learning	38	Overload alarm and protection
4	Automatically open the door at the landing	22	Free setting of service floor	39	Light load anti-Nuisance function Note: Optional function
5	Door security function	23	Free display of floor display characters	40	Reverse operation protection
6	This floor forward hall call, button open the door function	24	Driver operation	41	Anti-slip protection
7	Open/close door button operation function	25	Car call flashing indication in the driver running state corresponding to the hall call signal	42	Endstationforcedspeedchangefunction
8	Automatic delay switch function	26	Power failure emergency evacuation function	43	Closing fault automatic reopening function
9	Automatic orientation and reversing function	27	Car call auto response and deceleration number elimination	44	Speed controller fault protection
10	Outbound open door orientation function	28	Hall call limited response and deceleration number elimination	45	Master CPU WDT protection
11	Car call registration press again to cancel the number	29	Independent operation	46	Community (or building) monitoring Note: Optional functions
12	Automatic elimination command in reverse direction Note: Optional function	30	Dot matrix floor display	47	Remote monitoring Note: Optional, via DODEM and telephone cable
13	Automatic generation of arbitrary curves	31	Scrolling display of running direction	48	Parallel operation Note: Optional function
14	Fully loaded	32	Automatic correction of floor position signal	49	Group control operation Note: Optional function
15	Arrival clock	33	Lock elevator service	50	Rush hour service Note: Optional in group control
16	When waiting for the elevator, the lighting and fans in the car lose power automatically	34	Emergency return to operation during fires Note:optional for Non-fire elevators	51	Decentralized standby Note: Group control
17	Automatic return base station Note: Parallel, in group control, if it is a single elevator, this function is optional	35	Fireman Operation Note: Optional for fire elevator	52	Anti-earthquake function Note: Optional function
18	User-friendly display interface operator				

System Components

System Components	Appearance	Description	System Components	Appearance	Description
Main control board AIEC-MCB-A		Dimensions (mm) Installation size (mm) Installation aperture (mm) 190*165 180*155 Φ4.5 • Advanced dual 32-bit CPU + programmable logic device FPGA completes elevator control • Elevator control speed reaches 4m/s • Single elevator control, double elevator linkage, group control 3-8 elevators • 3 digit digital tube display, 3 bit operation keyboard, simple and convenient • Support seven-segment code, BCD code, Gray code and other display methods • Built-in fault diagnosis function, can record 60 historical faults	Safety circuit board AIEC-SCB-D		Dimensions (mm)Installation size (mm)Installation aperture (mm)148*72132*56Φ4.5• Realize accidental movement protection of the car• Realize door lock short circuit detection• Achieve the function of opening the door in the leveling• Realize the function of opening the door in advance• Compatible with 3 or 4 sensor signal inputs
Car roof board AIEC-CTB		Dimensions (mm)Installation size (mm)Installation aperture (mm)162*125152*115Ф4.5• 32-bit processor, serial communication, simple wiring, reliable and stable• 8 way digital inputs, 10 way relay outputs• Support car digital / analog weighing signal input• Support LCD operation panel for easy modification and viewing of system parameters• Car top board input and output are programmable	loT module AIEC-IOT-WL	etan kund Rec 200 Per 200 P	Dimensions (mm) Installation size (mm) Installation aperture (mm) 100*72 / / • Support multiple elevator status monitoring, elevator fault alarm and text message notification • Real-time collection and uploading elevator operation information, comprehensive testing, unified management • Combine multiple communication modes to securely and reliably transfer data to the monitoring center • Real-time positioning, tracking, management and information interaction for each elevator
Group control board AIEC-GCB-A		Dimensions (mm) Installation size (mm) Installation aperture (mm) 156.5*86 146.5*76 Φ4.5 • Can control 3~8 elevators to meet the needs of most customers Use the shortest waiting time principle to assign landing call signals to improve elevator operating efficiency • Adopt CANBUS serial communication transmission to realize high-speed and reliable data transmission • Automatically cut off abnormally operating elevators and automatically restore group control functions • Optional supporting host computer debugging software for remote monitoring and debugging • Optional supporting host computer debugging software for remote	Dot matrix call board AIEC-DCB-H1、 AIEC-DCB-R1 etc.		Dimensions (mm) Installation size (mm) Installation aperture (mm) 144*70 120*60 Φ3 • Innovative fast communication, the latest signal acquisition of any site is completed within 60ms • Rolling dot matrix showing elevator running direction and current floor • Ultra-thin design, a variety of color options, horizontal and vertical option • Support status display such as overload, full load, stop, fault, maintenance, etc.
Command board AIEC-CCB		Dimensions (mm)Installation size (mm)Installation aperture (mm)158*79148*69Φ4.5• It can realize the primary and auxiliary control box buttons that in the elevator car to call the elevator.• Support drivers, direct driving, fire fighting and independence input• Support drivers, direct driving, fire fighting and independence input• One piece per 16 floors for cascading ,up to 48 levels	LCD call board AIEC-DCB-D1、 AIEC-DCB-V1 etc.	85	Dimensions (mm) Installation size (mm) Installation aperture (mm) screen size 144*70 120*60 Φ3 4.3 inches • Innovative fast hall call communication, the latest signal acquisition of any site is completed within 60ms • 4.3-inch segment code LCD display, horizontal and vertical option • Ultra-thin design, a variety of color options • Status display, such as overload, full load, stop, fault, maintenance, etc.
Encoder-compatible PG card AIEC-PG-E AIEC-PG-A1		Dimensions (mm)Installation size (mm)Installation aperture (mm)83*5575*42Φ3• Support encoder signal: open collector, push-pull, SIN/COS• Support OA, OB quadrature signal frequency dividing output• Automatically learn encoder direction without manual setting	Elevator multimedia display system AIEC-DCB-T		Dimensions (mm) Installation size (mm) Installation aperture (mm) screen size 115*189 80*181.1 Φ4.5 7 inches • TFT LCD with 24-bit/32-bit color width, available in a variety of sizes Background pattern is automatically changed, editable text, support for Voice announcement and background music Support U disk or SD card for easy secondary development • Support status display such as overload, full load, stop, fault, maintenance effective Support status display such as overload, full load, stop, fault, maintenance effective

Technical Support

IoT Technology

Collect and upload elevator operation information in real time.Comprehensive inspection, unified management, real-time positioning, tracking, management and information interaction for each elevator

Technology Communication

Collection and analysis of customer needs, on-site professional model selection assistance, on-site test machine, functional upgrade of products for customer's on-site problems, to meet new customer needs

Technical Technology

Product upgrade training, new product training, service engineer pre-job, on-the-job regular training, industry application boxing training

Field Service

New machine installation and debugging, product inspection, site survey, product upgrade service, fault site maintenance, on-site basic operation guidance training, use instructions, regular maintenance knowledge popularization, on-site photo collection

SEEKING COOPERATION

A HEALTHIER, MUTUALLY BENEFICIAL OF COOPERATION

We are always committed to seeking and developing long-term stable business partners. To meet and exceed the expectations of our business partners is our value.

Attentive

Service

Quick response

Establish regional spare parts warehouses in major cities in the country, reserve enough consumables, and provide first-time response and quick spare parts supply for local customers

7*24 hours full time guard

Adopting the butler-style service standard, the shift system ensures that customers can conduct aftersales consultation at any time, and professional customer personnel will help customers to solve problems in the first time

Regular inspection and maintenance

Check the running status of your equipment regularly to ensure that the unsafe risks caused by aging of the elevator equipment are eliminated in time. Make sure the user is safe in the elevator. Your equipment will get the most professional maintenance

Data support

User manual, product sample, product qualification certificate, technical notice, application case collection, WeChat monthly notification, WeChat machine selection service, operation video course